

Here for you

How did we do?

**Sheffield's Adult
Health & Social Care
Local Account**

**January 2021
to March 2022**



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Co-Chairs Adult Social Care Policy Committee*

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Foreword

We are delighted to introduce our first local account as the Co-Chairs of the new Adult Social Care Policy Committee. When a new Committee system was voted for by the public in 2021, we made a commitment to making Adult Social Care an open, transparent, and collaborative partnership both politically, strategically, and operationally.

The local account is our summary of what we are doing well and our priorities for adult social care in Sheffield. We have looked at how we responded to the Covid-19 pandemic, and we would like to say a thank you to all staff, partners and communities who worked extremely well together during this time. It's through that partnership working that we will continue to achieve the best outcomes for citizens of Sheffield.

The local account isn't just a way to highlight all the good things, it is an opportunity for us to respond to and build upon what individuals, carers, communities, and partners have told us. We have focused on closing the gap on inequalities, embracing diversity, and looking at ways to maintain individuals' independence and ability to stay at home.

Over the coming months, we will be developing a new model and way of working in adult social care. We want to build our model to make sure that people are at the heart of everything we do, and to shape the best advice, guidance and support that enables people to live the life they want to live. We want to focus on people's strengths and placing peoples' voices at the heart of all we do.

We would like to thank everyone involved in developing our local account, including the people we support, carers, partners, and our workforce.



Councillor George Lindars-Hammond
Co-Chair Adult Social Care Policy Committee



Councillor Angela Argenzio
Co-Chair Adult Social Care Policy Committee

Part 1: Introduction

I am delighted to introduce my first annual report as Director of Adult Social Services here in Sheffield. Since I started in this role in November 2020 I have been so impressed by the hard work, dedication, and commitment of our teams, our partners, unions, experts by experience and unpaid carers.

I want to use this report to say a really big thank you to everyone involved in adult social care.

This year has been a challenging year.

We have faced one of the biggest health and care challenges in a century. COVID 19 has had a huge impact on social care across the country and here in Sheffield. We have sadly lost some of the people we support, and many people have been left with long-term health issues.

I want to use this report to say a really big thank you to everyone involved in adult social care.

We have had to adapt to new ways of working, trying to enable people to live the life they want to live whilst trying to keep staff safe. One of the positives to come out of it though has been how the sector worked together – and we will continue to build on this.

Another is the incredible dedication and commitment of people across the sector, and I am proud of the fantastic workforce we have here.

I want to use this report to give a summary of adult social care in Sheffield and to celebrate what we do in Sheffield. I know that our workforce across all of adult social care have made a real difference to the lives of thousands of people and this report shares a few of those stories.

The purpose of this report is to provide an overview of what adult social care is, to highlight our performance and impact over 2021 to 2022 and to confirm our priorities for 2022 to 2023. It aims to give more transparency and accountability about adult social care to the citizens of Sheffield.

I also want this report to reflect on where we need to improve. We know that there are things that we can do better, and we want to do the very best we can. This is not always an easy task. We face budget pressures and growing demand on our services. That's why we have developed a new strategy and we are at the start of a transformation journey to make social care in Sheffield the best that it can be.

Our vision for adult social care is that everyone will be able to live the life they want to live. This means that people feel safe in a place they call home, and that they are physically and mentally well for as long as possible.

We know that independence is very important to people and all our work should support people to increase their independence regardless of condition, disability, or frailty. People should feel like they are part of a community, that they are listened to, and that they are supported to do the things they want to do.

To do all of this we need a way of working where all organisations work well together, where people have a choice of good services, and where our workforce are valued and supported. It's my ambition to achieve this for the benefit of citizens across Sheffield.

We want to be able to say that we are delivering supports which feels right and good from the point of view of individuals and carers themselves and which individuals and carers feel they can live the life they want to live.

I hope that you find this report informative and interesting, and I would welcome your comments and views on how we can improve Adult Social Care.



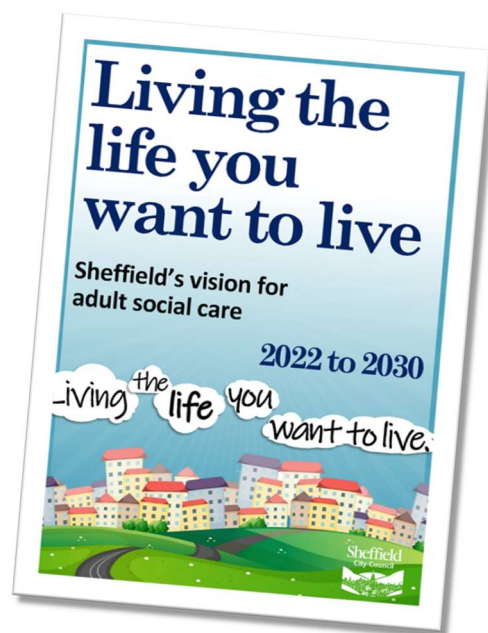
Alexis Chappell
Director of Adult Health and Social Care
Sheffield City Council

find out more

You can read more about the duties of the Director of Adult Social Services (sometimes called the DASS) from the [Association of Directors of Social Services](#) website.

The duties of all councils to provide adult social care and wellbeing are explained in the Care and Support Statutory Guidance from the [Government](#) website.

An Overview of Health and Wellbeing in Sheffield - [An Overview of Health and Wellbeing in Your Area | LG Inform \(local.gov.uk\)](#).



Part 2: About our city and our people


Sheffield is an amazing and welcoming city which celebrates and values our diversity, culture, history and all the wonderful green spaces across the city. We Sheffielders are really proud of our brilliant city and have big ambitions for the future.

At Team Adult Social Care, we are really proud to serve our residents of Sheffield to deliver excellent quality, valued social care services.

Putting people at the heart of what we do, openness and honesty and equality and inclusion are the key values underpinning the work we do, and there is more about this later in this account. We adopt a person-centred approach, tailored to each individual, so they can achieve the things that matter most to them. This means celebrating differences, treating each person with respect and dignity, and helping them to be safe and socially included, supporting their own sense of identity.

Living Independently in Sheffield



1  **2,271**

In 2021/22 we quickly provided short-term help for 2,271 people so they could continue to live at home. Giving this help quickly meant over 1,000 of these people needed no further support after this.

A third of the people we help choose to buy and manage their own care using a Direct Payment. This gives them more choice and control over how their support is arranged.


 **2**

3  **8,047**

Our City Wide Care Alarm Services gives peace of mind to over 8,000 people in Sheffield, so they can continue to live safely and independently at home.

Almost 9 out of every 10 care homes in Sheffield are now rated GOOD or OUTSTANDING by the Care Quality Commission. And almost 8 out of every 10 community services in Sheffield are rated GOOD or OUTSTANDING too.

 **4**

5 **stay safe**  **stay at home**

In 2021/22, during the COVID19 pandemic, we supported lots more people so they could continue to live safely at home. In doing this we reduced admissions to care homes by almost a third, and delivered the most amount of home care across England.

In total over 22,000 people contacted us for support in 2021/2022. Almost 6 out of every 10 people were supported so they did not need long-term support.

 **6**

As with everyone across the country, our main priority and focus over the year was to keep people safe and supported during the pandemic. At the same time, we have laid the foundations to deliver accessible, person centred, excellent quality and sustainable social care services.

We continued to deliver face to face care and support throughout the pandemic to enable people to live independently.

find out more

- Our website has lots of detailed information about our [population and the communities we serve](#).
- Our Public Health team produces detailed information about the [health of our population](#) and our plans to improve the lives of everyone we serve.
- Registered Care Provider Market in Sheffield - [Registered adult social care provider market in Sheffield \(Nov 2022\) | LG Inform \(local.gov.uk\)](#)
- An overview of Health and Care in Sheffield - [Health and care in your area - an overview for lead members | LG Inform \(local.gov.uk\)](#)



Part 3:

What we do

Adult Social Care is a partnership of individuals in need of support, carers, our workforce, our partners, the voluntary and community sector, unions, and our communities. We work together to close the gap on inequalities, prevent or reduce the need for care and support, and develop opportunities for people to live independent and fulfilled lives in their local communities.

We do this by providing information, advice, and guidance, as well as support and services to the following groups of people who are over 18.

- People at risk of harm, including people experiencing domestic abuse, deprivation of liberty.
- People with a learning disability.
- People with autistic spectrum conditions.
- People with a physical or sensory impairment.
- People who use harmful substances (like drugs or alcohol).
- People living with HIV.
- People experiencing mental ill health.
- Older adults and people with dementia.
- People with a long-term health condition.
- People with no fixed abode or who are homeless households.
- People who provide care and support to friends or family.
- Young people supported by our Children's Social Services who are approaching 18 years and may require adult social care support.

How to access us?

This year **over 22,000 people** contacted us about support. Some were referred to us by their GP or another health care professional, and many contacted us directly by calling our First Contact Team.

We take a strengths-based approach, which means our first step is to see what the person can do for themselves, what support they get from friends and family, and what's available in their local community. If formal care is needed, we work to build the person's independence back up and plan to step back when they are ready.

If you need help or support with your adult care needs, please contact **Sheffield's First Contact Team at 0114 273 4908**.

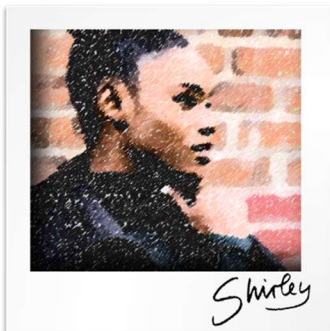
How We Do It

Here's a personal account of one of our front-line social care workers called Emma. This is typical of the stories and feedback we hear regularly about the amazing support people receive.

While we recognise there are times when we can do better, we know in these difficult times, and with such limited resources, we're still able to provide support that changes people's lives through the dedication and commitment of the whole adult social care workforce.



stories of difference



Emma supported a lady who moved back to live with her mum and dad in Sheffield, as there were some issues where she was living.

For the purposes of this account we'll call her Shirley. The support Shirley received in the supported living home had cost more than £10,000 a year.

Emma supported Shirley to work out what support she needed now she was living in Sheffield. Emma focussed on empowering Shirley, using a strength-based approach to help her to think about what she can do and what outcomes she wanted to achieve.

Shirley was scared to go back to where she was living, but she didn't want to lose the skills and independence she had gained from living with her parents. Emma and Shirley created a Support Plan together.

Emma then arranged support from a company that specialises in helping people develop their life skills, like dealing with people, networking skills and travel training - so she could travel independently. Emma also arranged for an Occupational Therapist to get the right equipment Shirley needed to support her to be independent at home.

Emma also helped Shirley to talk to her mum and dad about the support she wanted from them, and how they could trust her to do things for herself and so help Shirley become more independent.

stories of difference

stories of difference

Overall, Shirley is much happier and is now living the life she wants to live.

Emma's strength-based support enabled Shirley to feel more confident to live the life she wants to live and be in control of her decisions and choices.

This improved outcomes at less cost.

Emma is very proud of this work, as all of us are here at the First Contact Team.

stories of difference

Our second example shows the importance of multi-agency working and cooperation, and the key role our hospital social work team has in supporting the work of our hospitals for successful reintegration back into the community.

stories of difference

Mary (not her real name) was admitted to hospital after falling from a window at the property where she lived. Mary couldn't remember how she had fallen. Mary sustained significant internal and external injuries, but it wasn't clear how the fall had occurred.

Mary had been supported in the past by key statutory services like the Police and Adult Protection as she was at risk of serious harm from domestic abuse by her partner.

To begin with the information the hospital team received was very vague, and Mary was not known to adult social care prior to the fall.

Mary's nationality is Romanian, and she did not speak English. Prior to the hospital admission, Mary's mental health had deteriorated, she was unable to work had not claimed benefits, had no money and was in rent arrears.

Mary's adult son told the team he was concerned about his mum, as Mary had told him she thought the medical staff were trying to sexually assault her.

The hospital mental health team concluded Mary was experiencing psychotic depression. The agencies felt Mary had fallen due to a decline in her mental state, not from an assault by her partner. However, they were concerned about ongoing domestic abuse – controlling behaviour and psychological abuse.

stories of difference

stories of difference

What went well? Good information sharing between all the agencies including the hospital team, Police, GP, hospital mental health team and the Department for Work and Pensions.

A key part of the hospital social worker role was to manage risks and coordinate the agencies involved so they were all aware of concerns, and came together to give the best support and protection to Mary.

Mary stayed with her son and his family when discharged from hospital.

Through support from Mary's allocated Student Social Worker and the Home First Prevention Team, Mary gained a tenancy of her own and was supported to access the correct benefits and is now back in employment.

stories of difference



Part 4: Our performance and progress

In March 2022, Sheffield City Council endorsed our new Strategy Living the Life You Want to Live. This set out five outcomes (Safe and Well, Active and Independent, Connected and Engaged, Aspire and Achieve, Efficient and Effective) and six commitments that we said we would work towards.

We are reporting on our performance using the outcomes so that citizens of Sheffield can find out if the new strategy is making a difference in their lives. In future years, we will report on individuals' statements, our annual progress against delivering on each of the commitments made and have a published report on our performance.

We gave information on active and independent at part 2 and for this part, we are looking at Safe and Well, Connected and Engaged, Aspire and Achieve and Efficient and Effective.

Safe and Well - Our response to COVID 19

Our main priority and focus was to keep people safe and supported during the pandemic, with a clear focus on prevention of harm. We did this through a focus on promoting vaccinations, providing Personal Protective Equipment (PPE), preventing outbreaks and keeping people at home.

As a city, we came together to support each other with ingenuity and generosity — with some incredible results:



Number of **emergency food parcels** provided to Sheffielders from April to July 2020: 1,175.

Number of **Safe & Well Visits** to vulnerable people needing food, medication and support by community response teams: more than 7,000.

Number of **clinically extremely vulnerable people** contacted to check they were safe and had access to food, medication and support: more than 30,000.

Number of **care home residents double vaccinated** as at 31 March 2022: 3,084. This is 95% of all residents in Sheffield.

Number of **social care staff across Sheffield vaccinated** as at 31 March 2022: 4,685. This is 97% of all care staff in Sheffield.

As with many parts of the country the pandemic created significant demand challenging health and social care services. While we rose to the challenge – for example by providing more home care than any other council in England – the pandemic left us with increased waiting lists for home care, equipment, assessments, and other forms of community support. We're working hard to reduce these and support people dealing with the impact of Long Covid, in part by transforming how we work across the city and by prioritising reducing our backlogs and speeding up assessment timescales in 2022 to 2023.

You can find a range of reports about Sheffield's response to the pandemic on our website, and from our partners in Health, Education, and the Voluntary Sector (links below).

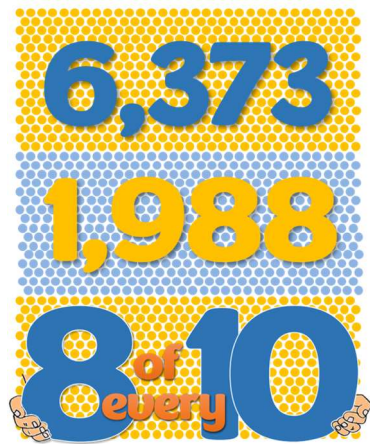
Safe and Well - Working together to keep people Safe

There's a wide range of organisations that work together to help keep people safe in Sheffield, including the Police, Health Services, the Council, our independent sector care providers and the voluntary and community sector. This work is coordinated through the Sheffield Adult Safeguarding Partnership.

Their work is now well established, and is the backbone to the city's efforts to keep people safe, especially in our most vulnerable communities.

Detailed information about the partnership, including annual reports and facts and figures, is available from the [partnership website](#).

During the year 2021 to 2022 there were:



A key focus of our recent improvements in safeguarding is called Making Safeguarding Personal. This work is to make sure the person being safeguarded is listened to, especially what they want as an outcome of any safeguarding work we do.

Through detailed and extensive work across all agencies, we have now significantly increased satisfaction – so that the person being safeguarding was satisfied 98% of the time with the process. Similarly, in 9 out of 10 times the person being safeguarded felt that what they wanted as an outcome was either partially or fully met.

For more about the partnership and safeguarding in Sheffield visit: www.sheffieldasp.org.uk.

Connected and Engaged – Our Support to our Sheffield Carers

We estimate there are about 90,000 unpaid carers in Sheffield, providing vital support to friends and loved ones. They're a crucial part of adult social care, so our strategy includes important actions to strengthen the support we give. This work will make sure unpaid carers are plugged in to a network of support that enables them to get support for their own mental health, wellbeing, and needs.

Our key partner for this work is the independent charity Sheffield Carers Centre.

While facing the challenges of the COVID 19 pandemic, in the year April 2021 to March 2022 the Centre supported a record number of carers and **achieved a 99% satisfaction rate from Carers in the support Carers received.**



Number of **carers supported**: 3,591.
A 16% increase on the previous year.

Number of **hours volunteers gave** to support carers: 2,390.
Equivalent to 318 working days.

Number of **new carers** added to the Carers Register: 1,563.
It's vital we connect with new carers early, so they feel supported as they start their carer journey.

For more details about of the fantastic way the Carers Centre has continued to deliver for Sheffield carers read their annual report, available from the [Carers Centre website](#).

Aspire and Achieve – Changing Futures

In partnership with colleagues in housing, voluntary sector and faith groups across the city, Sheffield was successful in gaining £3.26 million over three years to implement the national Changing Futures programme.

Through this programme we want to change the way services work together in the city to better help vulnerable people sooner and enable them to move on positively with their lives.

We partnered with [South Yorkshire Housing Association](#) to launch a Coproduction and Peer Volunteer Service in February 2022. This enables the programme to be developed in partnership with people and to build capacity through use of peer volunteers.

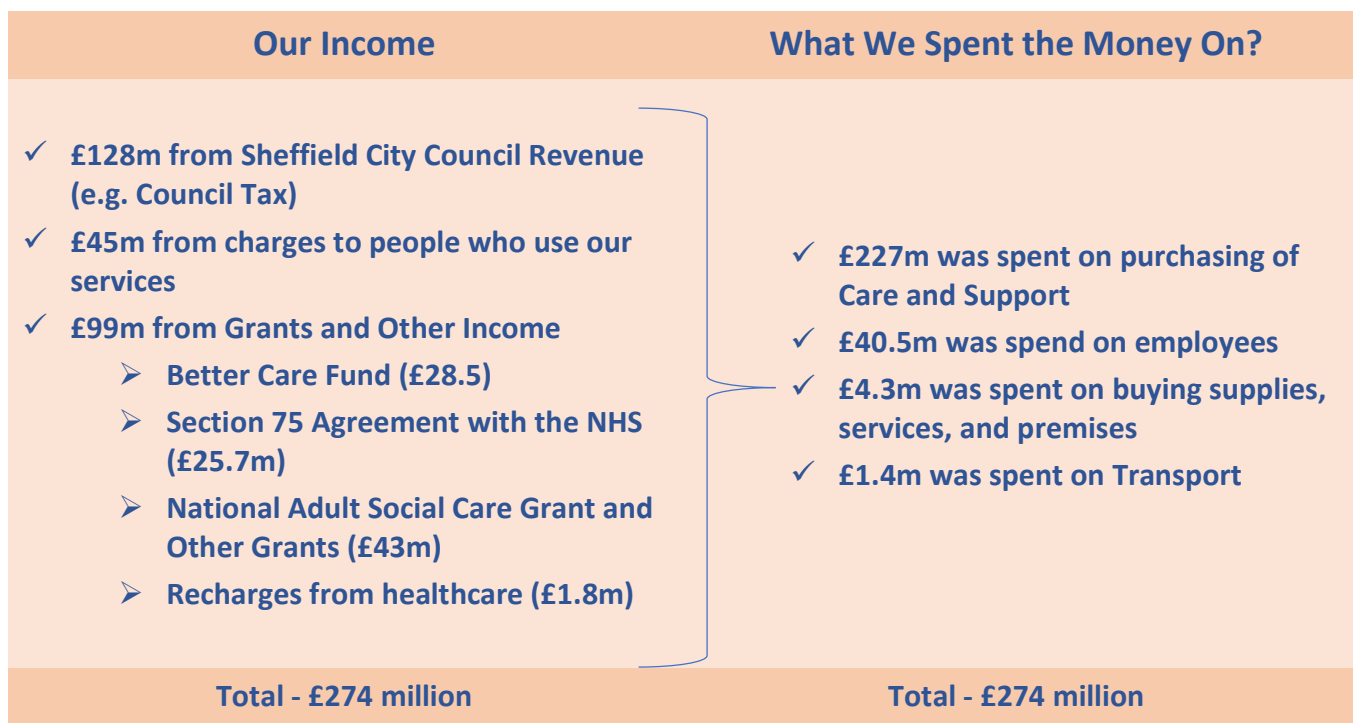


Efficient and Effective

How we used our resources in 2021 - 2022

We are committed to delivering excellent quality of care and improving outcomes for people as well as responding to our significant financial challenges created through the pandemic.

47% of our income comes from Sheffield City Council Revenue, such as the Council Tax and the remainder comes from charges to people we support (17%) and Grants and Other Income such as Better Care Fund, Adult Social Care Grant, and Section 75 Agreement with Health (36%). Most of that income (83%) is spent on purchasing care and support for the people of Sheffield who need our help.



In future reports, we will set out how we are spending our resources aligned to our responsibilities and the strategic shifts we want to make aligned to our new Strategy so that citizens can see the impact of their funds.

How we planned our resources in 2022 - 2023

In our work to plan how to spend our 2022 to 2023 budget, we identified a number of extra costs that we needed to address. To help deal with these problems we agreed a range of efficiencies by doing things differently to tackle these extra costs.

These savings came from the great ideas staff across the service gave us, and by working in partnership with other organisations across the city. This diagram shows the different cost pressures that we faced.

There's detailed information about this in the report we gave to the Council's [Health and Social Care Committee](#).

We'll continue to report to the Committee during 2022/23 as we monitor our progress, so you can follow this too by reading the Committee's papers on our website.

2022/23 Cost Pressures



find out more



COVID 19 Pandemic

- Report on [the impact to our health and wellbeing](#).
- Report on [young people's experiences](#).
- Report on [the response from Sheffield's voluntary and community sector](#).
- Report on [Sheffield Hallam University's response](#).
- Report on [the Sheffield City Region response](#) to the pandemic.
- Report on [South Yorkshire and Bassetlaw health and care partners response](#) to the pandemic.

Safeguarding in Sheffield

- Website for [Sheffield Adult Safeguarding Partnership](#).

Sheffield Carers

- [Sheffield Carers Centre](#) website.

Our finances

- 2022 to 2023 Budget: [Committee Report on our 2022 to 2023 budget extra costs](#).

Part 5: How we're making a difference—every day

While we've anonymised the names of our staff and the person they supported, these examples of the impact of our work are just a sample of the many instances of thanks, feedback and appreciation we receive every week. It's one of the best aspects of working in adult social care – and something that drives us to do better and develop our service.

stories of difference

Fatima, a 23-year-old student, had studied at Sheffield University. She returned to Sheffield from India to attend her graduation ceremony.

Fatima unfortunately suffered a stroke and after a hospital stay had intensive therapy and rehabilitation at a specialist stroke centre in Sheffield.

Fatima was referred to adult social care to support her discharge home to India.

We arranged for Fatima to stay at our specialist residential unit at Warminster Road, where staff supported her with ongoing rehabilitation and preparation for her return home.

We managed to get some funding from the Talbot Trust to buy a tablet so Fatima could access the internet and stay in touch with her family in India via WhatsApp and Zoom. We then helped Fatima organise her flight home and supported a long-distance friend to accompany her to the airport.

Fatima arrived home safely, and is continuing to progress and improve back home with her parents.



stories of difference

Kath suffered a heart attack followed by a stroke.

Kath received speech and language therapy from our NHS colleagues, and so she was able to keep some limited movement and speech.

Kath hasn't been able to get out much during the pandemic, and hasn't driven since she had a stroke.

She gets some support from her children with online shopping, and her neighbours help her with shopping for other bits she needs. Kath really enjoys spending time in her garden.

A prevention worker visited Kath to see what additional support she might need and helped her apply for Attendance Allowance to pay for a cleaner and a gardener. This bit of extra support meant that Kath could stay living independently in her home.



stories of difference

Gaz is 30 years old and has a learning disability. He lives at home with his dad. Our Home First Prevention Team carried out a needs assessment to see what support he needed. During the assessment it was clear Gaz was very isolated as he said he only left the house once a fortnight, and didn't have any social connections. Gaz told us he lacked motivation and was in a low mood most of the time. He also wanted help with his personal hygiene.



The team arranged for a small care package of 4 hours a week to help with cleaning the home, support with personal hygiene, and support to access the community on a more regular basis.

The team also held a Multi-Disciplinary Team Meeting with different organisations to address his needs in one place, and made referrals to different organisations to arrange support for Gaz. They also applied for a Personal Independence Payment to maximise his income, and applied for money from the Local Welfare Assistance fund to pay for new furniture and carpets.

The preventative approach the team took meant Gaz now has the care and support he needs. He enjoys spending time with his support workers and playing games with them, and has started to go out into the community.

stories of difference

Debbie had an assessment by the Equipment and Adaptations Team. She needed some support with bathing and showering, was struggling financially, and was feeling isolated.

The team made a referral to an occupational therapist to add a wet room (a bathroom where the water can drain away easily making it easier to wash and shower), and for some equipment to help Debbie when getting dressed.



They arranged some basic DIY jobs to improve her kitchen space, and got her a new oven and microwave. They also requested the Medequip service provide some equipment to raise some of her furniture – making it easier for Debbie to get up from her chair.

They contacted the community transport service to help Debbie get access to the community and shops. To help with her isolation they asked St Vincent's to help with their befriending service, and set up a telephone listening service so Debbie could talk to someone regularly.

They helped Debbie to access and apply to a local food bank and gave her details of where she could get free/discounted food. And they helped Debbie apply for money from the local assistance fund.

Debbie now feels much happier in her house, and is planning to do some voluntary work soon and attend social groups at St Vincent's.

stories of difference

Rosey is a 60-year-old woman who had been institutionalised for most of her life.

Rosey had lived in a number of secure units over many years, and then was moved to a nursing home. Rosey lived in the nursing home for 8 years – without access to the outside world, and with no friends and family.



After a long search for a more suitable place a small residential bungalow was found. Rosey is now happily settled in her new bungalow, and does her own shopping.

Rosey's now supported to access the community every day, and has already been away on a day trip to the seaside.



Part 6: Embracing equalities and diversity

Our core commitment is to embracing equality and diversity. We value and celebrate the difference across our communities, our workforce, and the people we support.

It's a key priority and focus for adult social care that we deliver culturally appropriate care and have a workforce which reflects our communities. We want to ensure the voices of individuals with a disability, and people from our BAMER communities (our Black, Asian, Minority Ethnic and Refugee communities), are listened to, heard, and acted upon.

We know our care workers have shown their dedication and strength, working throughout the pandemic as the frontline of support to our residents. And our voluntary and independent sector have shown their ingenuity, ensuring people were offered the care and support they needed.

But the COVID 19 pandemic made health inequalities worse, with higher cases of infection in more deprived areas than less deprived ones. Overall, there have been higher rates of death from coronavirus in Black and Asian ethnic groups. This was similar for people with a learning disability.

People with dementia, and people with mental health issues reported poorer experiences of care in hospital in the pandemic. Inequalities were a significant problem before the pandemic, but now we know there is even more to do to overcome the greater effects of the virus on some of our communities as a priority, to truly develop better health and social care.

This is why one of our priorities is to truly develop better health and social care for the whole city by closing the gap on inequalities and embracing diversity. We said we would do that by taking learning from the [Race Equality Commission](#) launched in summer 2020, our workforce, our providers and benchmarking.



You can read more about the impact of the pandemic on different community groups in our Public Health report called a [Health Impact Assessment](#). There is also a detailed [Health and Wellbeing Board report](#) that has assessment reports for related topics including Active Travel, Access to care and support, Domestic Abuse, Education and Skills, Employment, End of Life Care, Health Behaviours, Housing and Homelessness, Income and Poverty, Loneliness, Social Contact and Isolation, Long Covid, and Mental Wellbeing. There's also a shorter document with [one page summaries for each of these topics](#).

And for detailed analysis of the state of Sheffield's health (including how this is different for different areas of the city) read our [Director of Public Health's annual report](#). You can also download an interactive report and watch a summary video from the Director.

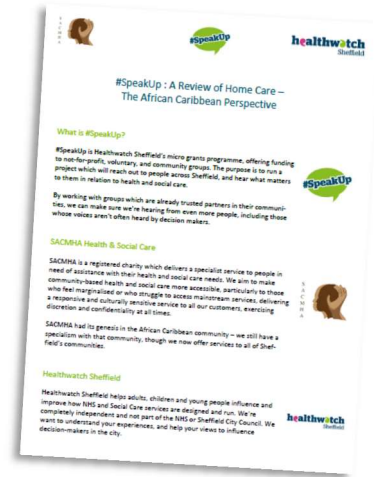
Helping our communities 'speak up'

In February 2022, SACMHA (the Sheffield African Caribbean Mental Health Association) launched their '[Speak Up](#)' report, which talked about the experiences of African Caribbean adults accessing home care.

They spoke to people who used home care, their families and carers, as well as African Caribbean social care professionals about their experiences. The report contains detailed experiences and perspectives, which shaped our recommendations to those who design, commission, and deliver home care services.

We incorporated the learning from the SACMHA report into our transformation of home care in the city and made sure SACHMA were a valued partner in developing the new specification.

You can read more about our transformation of home care on the [Council website](#).



find out more



Public Health:

- [Impacts of the pandemic on Black, Asian and Minority Ethnic Communities in Sheffield.](#)
- Director of Public Health [annual report](#).

Health and Wellbeing Board:

- [Impacts of the pandemic on Health and Wellbeing in Sheffield.](#) • [One page summaries.](#)

Speak Up SACMHA report:

- [African Caribbean perspectives on home care in Sheffield.](#)
- [Transforming home care in Sheffield](#) (Adult Health and Social Care Policy Committee report).

Race Equality Commission

- [Race Equality Commission overview](#)
- [Race Equality Commission Final Report](#)

Part 7: Our plans and priorities for the next year

In the period 2021 to 2022 we co-produced and developed the very first Adult Social Care Strategy. It was agreed by the Council on 16th March 2022 and published on our website.

We also undertook a self-assessment using Local Government Association Towards Excellence in Social Care. The self-assessment identified areas of strength and areas where we needed to improve.

The learning from the development of our Strategy and Self-Assessment helped to inform our Transformation Programme launched in July 2021 and was reported to the [Healthier Communities and Adult Social Care Scrutiny Committee on 16th March 2022](#).



Our strategy helps us to deliver on priorities of the city's Joint Health & Wellbeing Strategy 2019 - 2024.

- Everyone has access to a home that supports their health.
- Everyone has a fulfilling occupation and the resources to support their needs.
- Everyone can safely walk or cycle in their local area regardless of age or ability.
- Everyone has equitable access to care and support shaped around them.
- Everyone has the level of meaningful social contact that they want.
- Everyone lives the end of their life with dignity in the place of their choice.

Our strategy is a detailed account of what people told us was important to them and should be a priority for Adult Social Care to focus on. Our priority was to make sure people with lived experience and our partners were listened to, heard, and valued and at the centre of our strategy.

Our strategy sets out strategic outcomes and I Statements based on Think Local Act Personal (TLAP) which will tell us if we are delivering supports which feel right and good from the point of view of individuals and carers themselves, the pressures, and new challenges we face, and our vision and ambition.

Through delivering the strategy and taking the learning from our self-assessment we will achieve real change in the way adult social care operates, how people are supported and how we make sure meaningful co-production and engagement with individuals, carers, and communities.

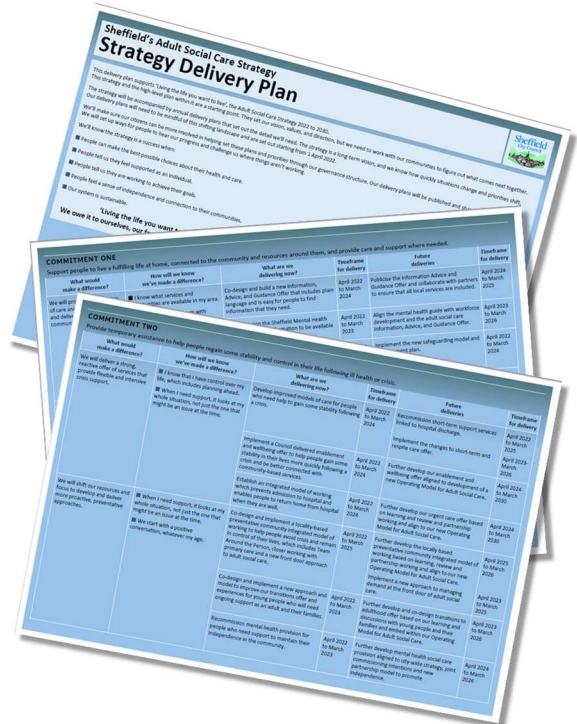
In Sheffield in 2030, we want everyone in the city will be able to live their lives well, in a safe and comfortable home, or in a homely setting, in their local community.

Everyone in Sheffield lives in a place they can call home, in communities that care, doing things that matter to them, celebrated for who they are – and when they need it, they receive care and support that prioritises independence, choice, and recovery.

Our areas for priority 2022 to 2023

We've published a comprehensive [Delivery Plan](#) that describes in detail our work for this year and following years. This work is focussed on helping us achieve the commitments we've made:

- Support people to live a fulfilling life at home, connected to the community and resources around them, and provide care and support where needed.
- Provide temporary assistance to help people regain some stability and control in their life following ill health or crisis.
- Provide care and support with accommodation where this is needed in a safe and supportive environment that can be called home.
- Make sure support is led by 'what matters to you', with helpful information and easier to understand steps.
- Recognise and value unpaid carers and the social care workforce and the contribution they make to our city.
- Make sure there is a good choice of affordable care and support available, with a focus on people's experiences and improving quality.

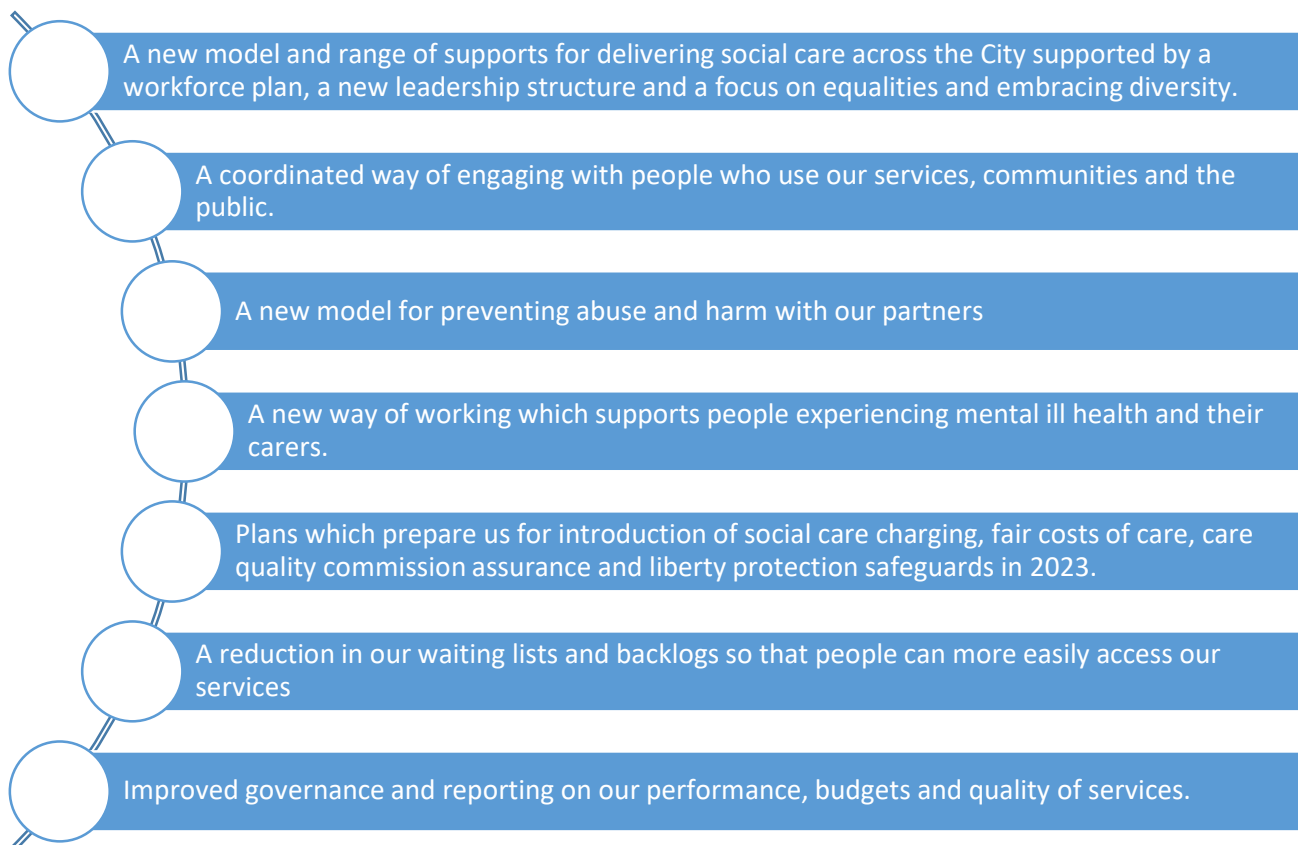


For each commitment we've described how this will make a difference to the support we provide and to our performance. We also explain how we'll know we've made a difference, timescales for each step along the way – and how we'll take this work further.

Download the Delivery Plan from our main [adult social care strategy](#) web page.

In 2022 to 2023 we are prioritising seven main activities based on learning from our strategy, our analysis of our performance, what people told us and our analysis of impact on people. These priorities will lay the foundation for delivering excellent quality adult social care services, delivering upon our outcomes and commitments agreed in our strategy and delivering a more sustainable service.

By April 2023, we will have delivered:



find out more

Adult Social Care Strategy: Download from our [Vision and Strategy](#) web page.

Our first Delivery Plan: Download from our [Vision and Strategy](#) web page.

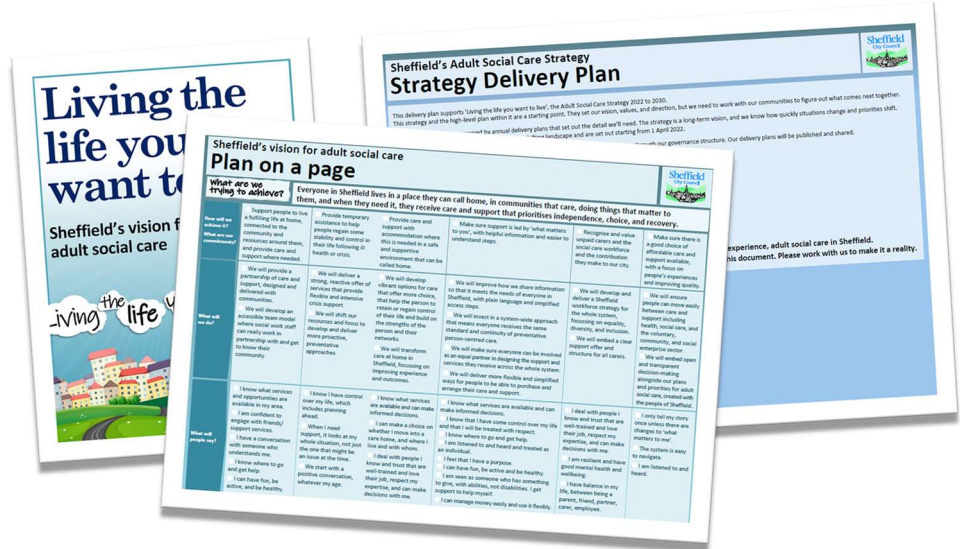
Report on our Change Programme: Download from our [Healthier Communities and Adult Social Care Scrutiny](#) webpage.

Find out more

To follow up on any of the topics in this account use these links to get more information, or visit the adult social care section of our website: www.sheffield.gov.uk. You'll also find regular reports about our plans at the [Adult Health and Social Care Policy Committee](#) web pages.

How we developed the strategy for adult social care, and our detailed delivery plans, are available from our main [Vision and Strategy](#) web page.

We'll continue to update this page with our progress and plans as we complete our improvement plan.



Links in Part 1: Introduction

- ➔ Duties of the Director of Adult Social Services. www.adass.org.uk/media/4875/dasstatutoryresponsibilitiesfeb12.pdf.
- ➔ Duties of councils to provide adult social care and wellbeing. www.gov.uk/government/publications/care-act-statutory-guidance/care-and-support-statutory-guidance.

Links in Part 2: About Sheffield and our people

- ➔ Detailed information about our population and the communities we serve. www.sheffield.gov.uk/your-city-council/population-in-sheffield.
- ➔ Public Health detailed information about the health of our population and our plans to improve the lives of everyone we serve. www.sheffield.gov.uk/public-health.
- ➔ An Overview of Health and Wellbeing in Sheffield from LG Inform (local.gov.uk). [https://lginform.local.gov.uk/reports/view/lga-research/lga-research-report-an-overview-of-health-and-wellbeing-in-your-area-1?mod-area=E08000019&mod-group=Core English Cities&mod-type=namedComparisonGroup](https://lginform.local.gov.uk/reports/view/lga-research/lga-research-report-an-overview-of-health-and-wellbeing-in-your-area-1?mod-area=E08000019&mod-group=Core+English+Cities&mod-type=namedComparisonGroup).

Links in Part 4: Our performance and our progress

COVID 19 Pandemic:

- ➔ Report on the impact to our health and wellbeing. [www.sheffieldccg.nhs.uk/Downloads/About US/CCG Governing Body Papers/2021/14 January 2021/Item 20c Summary of the Impact of Covid on Health and Wellbeing in Sheffield.pdf](http://www.sheffieldccg.nhs.uk/Downloads/About+US/CCG+Governing+Body+Papers/2021/14+January+2021/Item+20c+Summary+of+the+Impact+of+Covid+on+Health+and+Wellbeing+in+Sheffield.pdf).

- Report on young people's experiences.
www.sheffield.gov.uk/your-city-council/young-peoples-experiences-of-covid-19-pandemic.
- Report on the response from Sheffield's voluntary and community sector.
www.vas.org.uk/wp-content/uploads/2020/06/COVID19-VCS-report.pdf.
- Report on Sheffield Hallam University's response.
www.shu.ac.uk/-/media/home/about-us/civic/covid-impact-report.pdf?sc_lang=en&hash=AA944807EE4EB7E84D45DBE654F36789.
- Report on the Sheffield City Region response to the pandemic.
[https://governance.southyorkshire-ca.gov.uk/documents/s5687/11 Sheffield City Region Response to the Covid-19 Pandemic v2.pdf](https://governance.southyorkshire-ca.gov.uk/documents/s5687/11%20Sheffield%20City%20Region%20Response%20to%20the%20Covid-19%20Pandemic%20v2.pdf).
- Report on South Yorkshire and Bassetlaw health and care partners response to the pandemic.
[https://syics.co.uk/download file/725/944](https://syics.co.uk/download_file/725/944).

Working together to keep people safe

- Website for the Sheffield Adult Safeguarding Partnership.
www.sheffieldasp.org.uk

Sheffield Carers

- Sheffield Carers Centre website.www.sheffieldcarers.org.uk.

Our finances

- Committee Report on our 2022 to 2023 budget extra costs.
[https://democracy.sheffield.gov.uk/documents/s52772/12. Report for AHSC Committee - AHSC Budget Update.pdf](https://democracy.sheffield.gov.uk/documents/s52772/12.%20Report%20for%20AHSC%20Committee%20-%20AHSC%20Budget%20Update.pdf).

Links in Part 6: Embracing equalities and diversity

- Public Health report
Impacts of the pandemic on Black, Asian and Minority Ethnic Communities in Sheffield.
www.sheffield.gov.uk/sites/default/files/2022-07/sheffield-director-of-public-health-rapid-health-impact-assessment.pdf.
- Director of Public Health annual report
www.sheffield.gov.uk/public-health/director-public-health.
- Health and Wellbeing Board report
Impacts of the pandemic on Health and Wellbeing in Sheffield.
[https://sheffieldcc.moderngov.co.uk/documents/s42725/The Impact on Health and Wellbeing in Sheffield of the Covid Pandemic.pdf](https://sheffieldcc.moderngov.co.uk/documents/s42725/The%20Impact%20on%20Health%20and%20Wellbeing%20in%20Sheffield%20of%20the%20Covid%20Pandemic.pdf).
One page summaries.
www.sheffieldhcp.org.uk/content/uploads/2021/03/Rapid-Health-Impact-Assesments-All-Summaries.pdf.
- Speak Up Sheffield: African Caribbean perspectives on home care in Sheffield.
www.healthwatchsheffield.co.uk/report/2021-08-23/speakup-2021-sacmha-health-social-care.
- Transforming home care.
[https://democracy.sheffield.gov.uk/documents/s52836/Report for AHSC Committee - Care and Wellbeing Services - Final Version 10 June 2022.pdf](https://democracy.sheffield.gov.uk/documents/s52836/Report%20for%20AHSC%20Committee%20-%20Care%20and%20Wellbeing%20Services%20-%20Final%20Version%2010%20June%202022.pdf).

Links in Part 7: Our plans and priorities for the next year

- Adult Social Care Strategy.
www.sheffield.gov.uk/social-care/our-vision.
- Our Delivery Plan.
www.sheffield.gov.uk/social-care/our-vision.

Get involved!

We hope you've enjoyed reading our local account. If you'd like to get involved in the next report, or in shaping how adult social care works in future, we'd love to hear from you. Please contact Kate Damiral on (0114) 273 4442 or email involvement@sheffield.gov.uk.



Sheffield City Council Adult Health and Social Care Local Account. January 2021 to March 2022.
Photographs used in this report are from the Unsplash website: www.unsplash.com.

**This document can be supplied in alternative formats,
please contact 0114 273 4908.**

**Sheffield City Council Adult Health and Social Care
www.sheffield.gov.uk**

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